

NACCAS Standards and Criteria

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Standard V

V. STUDENT SUPPORT SERVICES

The institution has in place student support services, which provide appropriate information and advice to students.

- A 1. The institution provides access to an orientation programs whether verbal, printed, web-based, or other media format on or before the first day of class.
- A 2. The orientation program provides, at a minimum, information about
 - a. the instructional course or program,
 - b. the educational objectives of each course or program
 - c. administrative policies affecting students, and
 - d. support services available to students.
- A 3. Students are provided with academic advising and additional assistance as necessary.
- A 4. Referrals for professional assistance for students are made as necessary.
- A 5. Information and advice are available to students on regulations governing the scope of practice for which they are training.
- D 6. The institution offers employment assistance to help graduates' efforts to secure education-related employment that includes, but is not limited to training in:
 - a. Professionalism
 - b. Resume development
 - c. Interview preparation
 - d. Job search skills
- A 7. Information and advice on any available financial assistance is accessible to students.
- D 8. The institution has an internal complaint or grievance procedure to consider student complaints that complies with the NACCAS Internal Grievance Procedure Policy.
- A 9. The institution implements the Internal Grievance Procedure Policy as applicable.